

## **New water/sewer connection procedure**

1. Download the application form and print
2. Fill in all the personal details including a working phone number which you intend to receive communications and bills from.
3. Attach copies of the KRA PIN Certificate and National ID / Valid Passport
4. Attach a recent Passport size photo on the first page of the box provided.
5. Make two copies of the duly filled first page and make two copies.
6. Forward the filled forms to one of our branch offices; Limuru, Limuru Scheme, Kimende, Thigio or Uplands.
7. Survey is done and if connectable you are notified to come to the office to process payments.
8. Connection is done within 7 working days.

**NB:** LWSC is keen on transparency. All payments for this purpose are only done to KCB Bank to the respective Deposit and Miscellaneous accounts as provided at our Limuru HQ Customer care Desk.